

Parent Questionnaire report summary

October 2023

30th October 2023

Dear Parents/Carers,

October 2023 Parents' Questionnaire - feedback

I would like to take this opportunity to thank all parents who shared with us their views about our school. We had **155 responses** to our Parents' Questionnaire - thank you for taking time to complete it.

The information gathered from the responses allows us to further evaluate our relationship with parents as well as continue to raise awareness of potential areas for development in ensuring pupils are safe, happy, and able to achieve well in school.

Overwhelmingly again, the responses were very positive. One of the parent's comment sums up very well our joint efforts to secure the best possible outcomes for all of our children: ***'All the teachers and support staff at Handford Hall have a real heart for the children and I feel I can approach them and be heard if we are having any difficulties. I really appreciate all the work that the school does to teach my child to be kind and considerate of others and to show them how big and varied and full the world is through school trips, special learning days'***.

We are very proud that you agree with our school ethos and values and support our whole community. We all know what makes a strong school community - respectful, supportive relationships among pupils, teachers, and parents are the key as these relationships are the heart of any community. They enable pupils from all backgrounds to bring their personal thoughts, feelings, and experiences into the classroom and make the school and its community even stronger.

Thank you for your ongoing support.

Yours sincerely,

Mrs K Blake
Headteacher

Handford Hall Primary School 2023/24

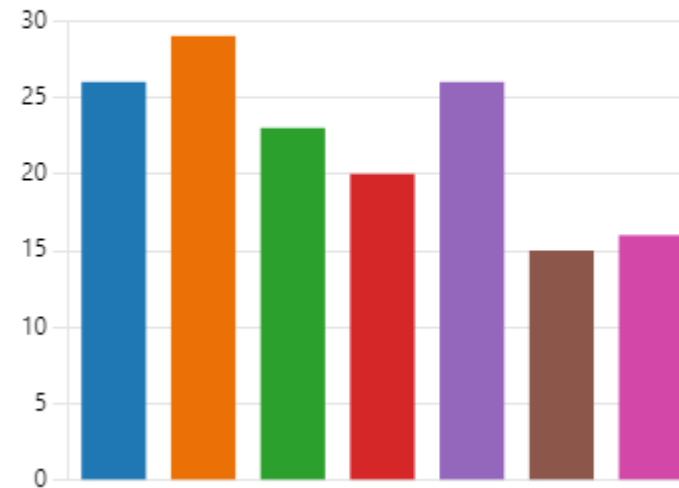
Feedback from Parent Questionnaire - October 2023

155 responses

1. My child is in:

[More Details](#)


● year 6	26
● year 5	29
● year 4	23
● year 3	20
● year 2	26
● year 1	15
● Reception	16








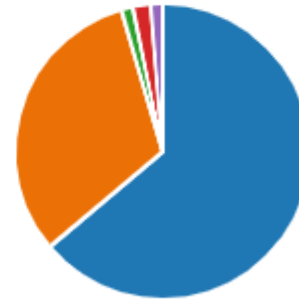
Handford Hall Primary School 2023/24

2. My child is happy at this school

[More Details](#)






 [Insights](#)

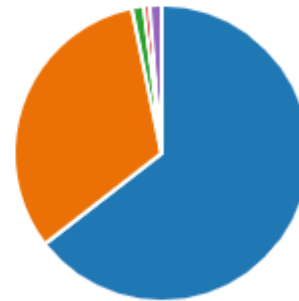
 Strongly Agree	99
 Agree	49
 Disagree	2
 Strongly Disagree	3
 Don't know	2



3. My child feels safe at this school

[More Details](#)

 Strongly Agree	100
 Agree	50
 Disagree	2
 Strongly Disagree	1
 Don't know	2








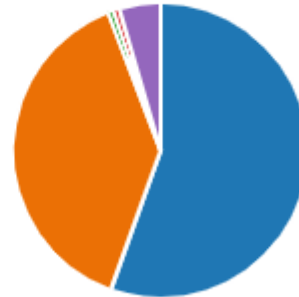
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4. The school makes sure its pupils are well behaved (e.g. there is a clear Behaviour Policy and school rules)

[More Details](#)






 Insights

 Strongly Agree	86
 Agree	60
 Disagree	1
 Strongly Disagree	1
 Don't know	7



5. My child has been bullied and the school dealt with the bullying quickly and effectively

[More Details](#)

 Strongly Agree	6
 Agree	29
 Disagree	6
 Strongly Disagree	1
 My child has not been bullied	113



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6. The school makes me aware of what my child will learn during the year (e.g. termly class newsletters, website and Twitter)

[More Details](#)

● Strongly Agree	84
● Agree	57
● Disagree	6
● Strongly Disagree	1
● Don't know	7



7. I have raised concerns with the school they have been dealt with properly

[More Details](#)

 Insights

● Strongly Agree	17
● Agree	37
● Disagree	7
● Strongly Disagree	4
● I have not raised any concerns	90



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8. My child receives support when they need to succeed

[More Details](#)

● Strongly Agree	81
● Agree	59
● Disagree	2
● Strongly Disagree	1
● Don't know	12



9. The school has high expectations for my child

[More Details](#)

● Strongly Agree	85
● Agree	53
● Disagree	7
● Strongly Disagree	1
● Don't know	9

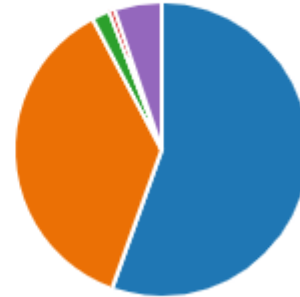


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10. My child does well at this school


[More Details](#)

● Strongly Agree	86
● Agree	57
● Disagree	3
● Strongly Disagree	1
● Don't know	8

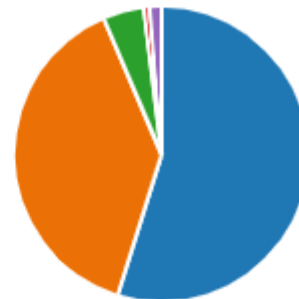


11. The school lets me know how my child is doing (e.g. I receive monthly newsletters, termly class letters, letter regarding parent consultations, Handford Hall Twitter updates, HH website etc.)

[More Details](#)

 Insights

● Strongly Agree	85
● Agree	60
● Disagree	7
● Strongly Disagree	1
● Don't know	2



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12. The school supports my child's wider personal development (e.g. school trips, workshops, enrichment opportunities)

[More Details](#)

[Insights](#)

Strongly Agree	80
Agree	61
Disagree	6
Strongly Disagree	0
Don't know	8



13. I would recommend this school to another parent

[More Details](#)

[Insights](#)

Strongly Agree	93
Agree	51
Disagree	3
Strongly Disagree	1
Don't know	7



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son be in this school
day at school school meal school gates primary school school lunches
school/teachers
school work school trips **school** good school Thanks to school
child did in a school
school leadership excellent school school club happy at any school
free school school environment child is very well supported

Examples of parents' comments (62 written responses):

The school is consistently providing excellent education. My children are very happy here.

Friendly and caring environment that encourages pupils learning and development.

This school has a very strong reputation. They are getting really good results and work very hard. I know they are trying to improve attendance but with such diverse community it is very difficult. I feel for them as they are trying so many different approaches to improve it.

Strong leadership, good teaching and a nurturing environment. We really appreciate everything you do.

Excellent school trips - a real eye opener compared to some other local schools.

The school was highly recommended by other parents and professionals who regularly interact with several schools.

I really appreciate the excellent work by the leadership team and the staff in making this an excellent school. My son receives excellent support above and beyond what I expected at the outset. Thank you.

Handford Hall Primary School has the quality development of pupils at heart.

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Very well organised school. Today at parents day I got a lot of information about my child and how I can support her. Thank you to all the teachers for their hard work.

You are doing a great job.

My child is on the last year at Handford Hall and he loves his teachers and lessons. I cannot praise the school enough. All teachers are really good and kind. They are very accommodating.

Very friendly staff. Lots of information shared. I enjoyed phonics workshop thank you.

My child is very well supported. His teacher has very high expectations. I feel very well supported. Thank you for everything you do.

First and foremost, I appreciate this survey. Also appreciate the teachers, their level of daily feedback on pupils is excellent.

My child is very happy. Thank you for all your support. Teachers and other adults are working very hard I cannot thank you enough. And school leaders are always on the playground saying hello. A very nice start to a day.

My child finds it difficult to concentrate and the school has been amazing in supporting him. This is a really good school and I am very happy with all you do. Keep up the good work.

We are new to this school and we love it. All adults are very approachable and very kind. Seems like a very happy place to be.

Teachers always smiling and more than happy to help.

Parent suggestions and 3 main areas for development

School drop off time

Some of parents' comments:

- *Improve the road safety around school gates*
- *Too many cars and sometimes it is a nightmare to cross the road. Not sure how you can enforce it.*
- *I feel enforcement of fines or recording of registration plates is required .*
- *It is dangerous.*
- *There are plenty of spaces 2 mins away.*

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	<p><u>School response:</u> <i>We are equally concerned about the level of traffic outside our school gates during drop off and collection time and regularly liaise with Suffolk Police regarding parking on double yellow lines, traffic obstructions or unsafe drop off/collection of children. We work with individual parents as well as with the Traffic Wardens to ensure our school gates are as safe as possible. Where parking restrictions are being ignored and there is obstruction of the highway it is the Police that are able to issue tickets or report offenders.</i></p> <p><i>We would like to encourage our parents to be vigilant and report any issues regarding school drop off/collection time directly to the police. To report illegal parking where there are no parking restrictions, phone the police on 101. To report obstructive parking such as a pavement or junction, phone the police on 101. Thank you for your ongoing support.</i></p>
Lunches	<p><u>Some of parents' comments:</u></p> <ul style="list-style-type: none">• <i>Healthy lunches would be ideal, salads, sandwiches, vegetables, jacket potatoes and pasta options as a side to hot dogs and pizza which is most frequently seen.</i>• <i>Improve school meal options.</i>• <i>More choice of vegetables.</i> <p><u>School response:</u> <i>Our school menu is based on pupil surveys regarding children's preferences. We will be sharing your suggestions with our catering company, Lunchtime Co, to have the best possible meal options for our children. Thank you.</i></p>
Communication	<p><u>Some of parents' comments:</u></p> <ul style="list-style-type: none">• <i>Better communication, sometimes we find out the day before the event giving us very little time to prepare.</i>• <i>Better communication between parents and school/teachers.</i> <p><u>School response:</u> <i>Handford Hall Primary School is committed to having the best possible communication with all stakeholders. Parental involvement and support at home has been evidenced to positively impact pupil outcomes and good communication is the key element in this. We recognise that sometimes our letters are not providing our parents</i></p>

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with enough time to prepare for special events. We endeavour to use text messaging via Arbor more frequently to provide information as quickly as possible. Thank you for your understanding and ongoing support.

Thank you for all your comments and suggestions. They are very much appreciated,